

CASTOR DESIGN — WARRANTY

Thank you for purchasing a Castor Design Recycled Tube Light. Your product is guaranteed against defects in material and in workmanship for 2 years from purchase.

To qualify with this warranty, the consignee is responsible for performing a manual inspection of the contents within 24 hours of receiving the package. If you find any damage you must file a report. If you should require service during the period of the warranty, please complete the following:

1. Include a copy of your original bill of purchase to validate the date of purchase.
2. Include photos of the damage to product or packaging
3. Include a written description of the damage.
4. Include any other information that might help us process your claim quickly.

It is also important that you hold onto any shipping material provided so that you can ship the damaged good back to us in the proper packaging.

Failure to comply with the aforementioned guidelines will void the warranty. Castor Design is not responsible for damaged products which are not reported within 24 hours of delivery.

After determining that the conditions of this warranty have been met, Castor Design will pay for your return shipment and send a replacement product. Please allow 2-3 weeks for delivery.